

WELCOME TO

# AMERICAN INFOSOURCE BUSINESS SOLUTIONS PVT LTD

American InfoSource Business Solutions Pvt Ltd (AIS) is a diversified, global financial services company focused on improving the profitability of non-performing portfolios and protecting the brands of its clients. Specializing in risk management, data analytics, process design, programming, and regulatory compliance, AIS provides a uniquely integrated suite of cost-effective solutions for safely managing bankruptcy, deceased, and debt settlement accounts. Using our information, technology, services, and expertise, we deliver high-quality, low-cost solutions to maximize business process performance, optimize revenue, and mitigate risk. Banks, retailers, auto and mortgage financiers, healthcare, telecom, and debt buyers all rely on AIS for guidance in the recovery space.



DEAR

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We warmly welcome you to the AIS Family!

We thought it would be meaningful if you get a flavor of your next company and the location, hence we take pride in introducing ourselves further to you.

A common question from any person looking to join American Infosource is why Vadodara? When Shawn and Blake Hogan opened their company in Vadodara in March 2012, it may have been only due to a friend successfully running his company in the city. That reason, ended right there as Vadodara has surprised them since.

Vadodara is a service-class city rich with talented pool of people. It is one of the fastest growing cities in India with excellent infrastructure required for any business to suffice. Vadodara has successfully allowed us to grow from 1 to 400 talented resources and increase our client base from one to over ten in the span of 5 years & we intend to take this to newer heights with your contribution.

If Vadodara has lately become a hub for many BPOs domestic and international, is American Infosource just another BPO in the city? The answer is NO. We distinguish ourselves from other companies in Vadodara by the niche work we do, infrastructure and facilities we provide and the talent pool that we have. The achievements of our organization is the result of a concentrated effort from each of our associates working with us towards one common goal. We encourage our associates to be disciplined by following all the company policies, to enjoy what they do, seek guidance when required, escalate when you don't get answers, this will facilitate a mutually rewarding career.

We wish you a pleasant experience in the city and welcome aboard.

Warm Regards

Urvashi Sultania  
Senior Manager - Human Resources

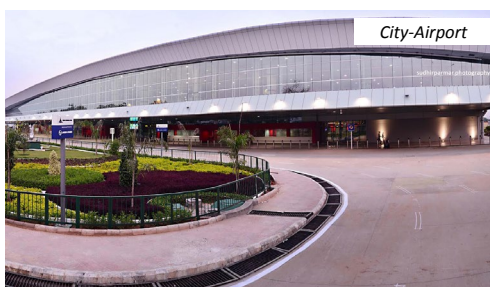
## INTRODUCTION TO VADODARA

Baroda is situated on the banks of the river Vishwamitri. The city was once called Chandravati, after its ruler Raja Chandan, then Viravati, the abode of the brave, and then Vadpatra because of the abundance of banyan trees on the banks of the Vishwamitri. From Vadpatra it derived its present name Vadodara. It is the 18th largest city in India with an area of 235 square kilometres (91 sq mi) and a population of approximately 2 million. The official language of Gujarat is Gujarati, but Hindi, Marathi and English are also widely used in Baroda. State and local government offices in the city use both Gujarati and English, Central government offices use English and Hindi and industrial and commercial organisations use English as the medium for communication.

You could also view this interesting video about Vadodara on YouTube @ <https://www.youtube.com/watch?v=5d4XTiUXfdQ>



Laxmi Vilas Palace



City-Airport



Sur-Sagar Lake



City Street View



Planetarium



MS University



## FOOD

The traditional Gujarati food is primarily vegetarian and has a high nutritional value. The typical Gujarati thali consists of varied kinds of lip smacking dishes. Gujarati cuisine has so much to offer and each dish has an absolutely different cooking style. The traditional Gujarati thali mostly encompasses rotli, dal or kadhi, sabzi and rice. If you like spicy food carry your own pickle as you will find sweet flavour in almost all dishes you eat here. The staple food of Gujarat consists of homemade pickles, chhaas (buttermilk), salad etc. main course includes vegetables which are usually steamed and dal. Vaghaar is a blend of spices, which is purified in hot oil and then added to the dal. All major food chains have their branches in Vadodara, to name a few Barbeque Nation, KFC, Major Pizza outlets, Peshawari, etc. Having a traditional gujrati thali meal in Gurudev / Govardhan restaurant near the Vadodara station is an experience by itself.

Apart from the Gujarati food, city also has exclusive South-Indian, North-Indian, Chinese, Punjabi, Italian, Mexican, Thai, Oriental cuisine restaurants to indulge your taste buds in Vadodara. We would also like to let you know that we, at AIS provides our associates with one wholesome meal each day at the organisation's cost; menu for which is changed each day and the feedback that we receive from all associates has been exceptional.



Mahakali Sev-Usal



Gordhan Gujarati



Food Court, Inorbit Mall



Jagdish Farshan, Nr. Central Bus Stand



Food Court - Central Bus Stand



BBQ Nation, Shrimshalini Mall



## ENTERTAINMENT

Vadodara is known to be the cultural capital of Gujarat. All festivals starting from Uttarayan (Kite Festival) in January to Christmas in December is celebrated extensively. Barodians never pass an opportunity to celebrate. Navratri garbha is one such never miss festival here. Whilst festivals come once a year, city's entertainment channels remain open throughout the year. Lakshmi Villas Palace, Sayaji Baug, EME Temple, Vadodara Bus Terminus, magnificent state of the art large malls, multiplexes which show all major English, Hindi & other Indian regional language movies are good gateways for a relaxing weekend. All major brands in jewelry, clothing, accessories, etc have their outlets here, who hold their sales regularly. And for those who do not prefer the busy malls you could always visit the planetarium, Zoo, Museums, book reading sessions, etc for a good day-out.

Above all people of Vadodara are friendly & give their acquaintances time which is found wanting in other parts of the world. It's easy to catch up with friends for an outing to relax, explore & stay connected. Marathons, flower show, dog show, music concerts, religious gatherings, etc are events that feature regularly in the city & the same is advertised in local newspapers, hoarding on the roads, etc. The size of the city & the convenience of maneuvering within the city effortlessly helps in making your weekends most productive as compared to other places by accomplishing more number of activities in a day like a movie, lunch/dinner, personal errands, etc.

VadFest (Vadodara International Art and Culture Festival), organized by Art and Culture Foundation Vadodara under the aegis of Vadodara International Art and Culture Festival Authority, Government of Gujarat and Gujarat Tourism, is an initiative to promote and restore Vadodara as a cultural capital of India. It is one of India's biggest art and cultural festivals. Vadodara is famous for its rich heritage, fine arts, performing arts, iconic architecture, industrious nature and academic infrastructure. The first such festival was on 23–26 January 2015. AR Rahman, Sunidhi Chauhan, Sonu Nigam, Hariprasad Chaurasia were some of the renowned artists who performed during the festival.



Vadodara Central, Genda Circle



Centre Square, Genda Circle



7 Seas, Fatehgunj



InOrbit, Genda Circle



Galleria, Akota



Reliance Mega Mall, Akshar Chawk

## ACCOMMODATIONS

Housing in Vadodara is fairly easy to get specially with the help of commission agents (brokers) who charge one month rent as their fees at a location, environment and with amenities you need. Its predominantly classified in 3-4 subgroups: Luxury residences; Premium, Budget, Inexpensive. We have tried to differentiate them as below.

Whilst we suggest options, would like to seed a thought: The house is concrete. House refers to a building in which someone lives. In contrast, a home can refer to a building or to any location that you think of as the place where you live and that belongs to you. Confused!!!! A home can be a house or an apartment, but it could also be a tent, a boat, or an underground cave. A home can even be something abstract, a place in your mind. When you say, "Let's go home," you are probably not talking simply about going to the physical structure where you live. You are talking about being in the special place where you feel most comfortable and that belongs to you. Hence be mindful of where you would want to live depending on your requirements to facilitate happiness and not regret later for the choice made.

### HOUSING AGENTS/BROKER CONTACTS

Raj- 9574222124, Munna- 9824194998, Nilesh- 9825234612, Gopal- 9376212274, Manish- 9879204202

### HOUSING COSTS

	LUXURY	PREMIUM	BUDGET	INEXPENSIVE
AREA	Subhanpura, OP Road	New Alkapuri, Akota	Vasna, Gotri	Gorwa, Chhani
RENT	25,000 - 35,000	14,000 - 20,000	8,000 - 10,000	5,500
AMENITIES	Swimming Pool, Gym, Club house, Children play area, Jogging Track, Banquet Hall, Badminton and long tennis court	Lift, Park and visitor parking	Lift, Park and water storage	NA
TRANSPORT	Auto, Taxi and Bus available	Auto, Taxi and Bus available	Auto and Taxi available	Auto, Taxi and Bus available
DISTANCE FROM OFFICE	1.2 Km	8.0 Km	5.7 Km	3.5 km

Pricing is merely an indicative figure. Exact results may vary.





## SCHOOLS & COLLEGES

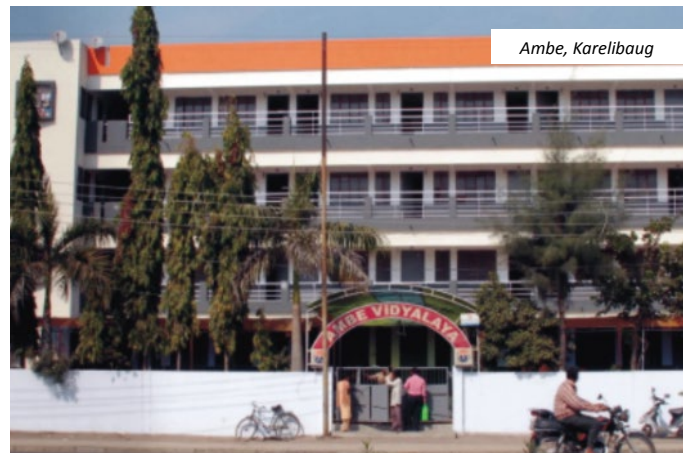
It's very unassuming for a fact that being only the third largest city in Gujrat, Vadodara has plethora of choices in schooling for your loved one's. Whilst the curriculum is segregated between ICSE, CBSE, CBSE-I, Gujrat Board the city also has some of the premier international schools & schools that have created a brand for themselves like Navrachna, Nalanda, New Era, GPS, etc in the city. What is different though in Vadodara is the admission time, they begin early here & close early. Admissions begin immediately after Diwali & a final round, if seats are available happen in the month of January/February.

School is critical to the mode of education & the child's ability to socialize with other children's of their age but it's equally or more critical for the parent to stay connected & imbibe the basic values from an early age for a better upbringing & not depend on the school to completely take responsibility of the child. The above options are listed to only give you a glance of what is available & is not a comprehensive list.

India's internationally renowned The Maharaja Sayajirao University of Baroda (1949) has blossomed from the Baroda College (1881) which is one of the oldest centres of learning in western India. MSU is the only state University with a residential, unitary character having English as sole medium of instruction with more than 1200 well-qualified faculty members and 1500 administrative staff to facilitate the learning of more than 35000 students having cosmopolitan life on campus.

Wrong education & upbringing produces poor personalities, whereas a fine upbringing & good education will bring forth superior sense and feeling, as well as nobility and purity of mind.

	SCHOOL	CURRICULUM	LOCATION	CONTACT NUMBER
TIER 1	Navrachna	Gujarat Board	Sama	91-265-2792285
	Navrachna Int. school	ICSE	Vasna-Bhayali	91-265-2253851
	Nalanda	CBSE/ICSE	Sevasi	91-265-2350008
	Delhi Public School	CBSE	Kalali	91-265-2681571
TIER 2	Gujrat Public school	CBSE	Atladra	91-265-2680215
	VIBGYOR High School	CBSE/ICSE	Padra Road	91-265 -3399883
	Bright Day	CBSE/Gujarat Board	Karelibaug	91-265-2485846,2466620
	DR Amin	CBSE	Race Course	91-265-2333232
TIER 3	Urmi School	CBSE/Gujarat Board	Sama	91-265-2712611, 2710309, 2710291
	Ambe School	CBSE/Gujarat Board	Karelibaug	91-265-2481893,2482493
	Rosary High School	CBSE	Pratapgunj	91-9723958901
	Hill Memorial High School	Gujarat Board	Fatehgunj	91-265-2791852



## TRANSPORTATION!

Vadodara is connected by land & air. We have direct flights to Mumbai & Delhi daily operated by Jet Airways, Air Costa & Indigo airlines as of January 2017. Its connected to all major cities by rail & falls in the Delhi-Mumbai route facilitating numerous trains to Mumbai with a travel time of 5-6 hours. For the city travel Autos are most convenient & installing the Jugunu app on your mobile is the starting point for a hassle free travel. We have OLA/Uber cab-facility in the city to make use of incase you prefer better comfort & convenience. Whilst autos are available in plenty between 6.00 AM & 11.00 PM it becomes sporadic between 11.00 PM & 6.00 AM. Having a vehicle of your own (2/4 wheeler) is the best option for those who want to avoid depending on public transport & would like to be cost conscious.



Cabs



Airport



Auto Rickshaws



Railway Station

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### DISCLAIMER -

*We have made an attempt to provide you with a flavor of Vadodara since you are an out station candidate & are not found wanting for basic information when you reach here. Hence you are strongly recommended to make your own research & interact with friends and relatives from the city to take your decisions. The company does not take responsibility for any of the information provided in this tool kit & the information is only directional but not final.*

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*Creative Supervision - Chris Mokris & Brian Welch | Content - Ganesh Vembu | Design - Pratik Kalawala  
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### NEED MORE HELP?

Feel free to reach out to HR Department.  
Call - (0265) 306 84 12 or 694 84 12



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